

# General Data Protection Regulation Compliance

## 9 ways ServiceNow can help



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## PII Data Mapping

Identify personal data within the ServiceNow CMDB, associate it to other configuration items, assign risks, and generate controls. Dive into the [GDPR webinar](#) to learn more.



## GDPR Requirements & Privacy Policy Management

Map GDPR requirements with citations and controls directly into the GRC application to continuously monitor for compliance and manage your policies through their full lifecycle. Get details on the GDPR requirements from this [infographic](#).



## DPIA (Data Protection Impact Assessments)

Ensure compliance with GDPR—and its underlying requirements—on all processing transactions with regular, required assessments. Read the [blog](#) for quick facts and best practices for GDPR.



## Privacy Risk Management

When a risk is identified, a notification can automatically alert the supervisory authority (SA) at the time of the breach. The notification includes compliance statistics and the associated risks—and allows the SA to address your systems' and applications' confidentiality, integrity, and availability. Watch the [video](#) to see how ServiceNow GRC puts GDPR into action.



## GDPR Audit Management

Schedule regular GDPR audits targeting your organization and its systems, then generate remediation plans and track them to conclusion. Use the dashboards to monitor your global compliance level. See audit management in action in the [DemoCenter](#).



## Data Subject Portal

Give clients what they need by sharing policies, procedures, and other data and collecting decisions using ServiceNow Customer Service Management and the Service Portal. Learn more about [Customer Service Management](#).



## Third-Party GDPR Compliance

Manage your vendor portfolio and keep risk in check across your extended enterprise with scheduled data privacy assessments based on tiers or risks. The Vendor Portal consolidates communication to manage assessments and issues. Learn more from the [ServiceNow Vendor Risk Management video](#).



## 72-Hour Breach Notification

Use Security Operations to detect incidents and align them with GRC data protection risks. When breaches occur, your SA receives an automatic notification and can respond immediately while tracking compliance status. See the [Security Incident Response white paper](#) for more details.



## Data Protection Officer (DPO) Dashboard

Give your data protection officer the visibility they need to monitor incidents, risk scores, and business impact through Performance Analytics and the Service Portal. Learn more about [Performance Analytics](#).

Find out more from our white paper [Preparing for the GDPR](#) or on the GRC webpage at [www.servicenow.com/grc](http://www.servicenow.com/grc).

Learn what ServiceNow is doing to comply with GDPR on our [Trust Site](#).